

PUNJAB STATE INFORMATION COMMISSION

Red Cross Building, Near Rose Garden,
Sector 16, Chandigarh.

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Email: pcic20@punjabmail.gov.in Visit us: www.infocommpunjab.com

Whatsapp No. 62848-20189



Sh. Veeresh Berry, s/o Sh. K.R. Berry, M 8146574883
5178, Top Floor, Modern Housing Complex,
Manimajra, Chandigarh

--Appellant

Vs

Public Information Officer,
o/o Director, Governance Reforms, Punjab,
Chandigarh.

First Appellate Authority,
o/o Director, Governance Reforms, Punjab,
Chandigarh.

Respondents

Appeal Case No. 1020 of 2022

Present: None on behalf of the appellant.
Sh. Anvar, SSM (9888819150) on behalf of the respondents.

Order

The RTI application is dated 4-9-2021 vide which the appellant has sought information as enumerated in his RTI application which is reproduced below. First appeal was filed with the First Appellate Authority (hereinafter called FAA) on 9.10.2021 and second appeal was filed in the Commission on 28-2-2022 under Section 19 of the Right to Information Act, 2005 (hereinafter called RTI Act). Notice of hearing was issued to the parties for today.

" Provide details of action taken on the grievance ID 20210035171 dated 21.7.21 registered on Grievance Portal of Punjab Govt."

2. The appellant is absent today without intimation to the Commission. However, he was also informed telephonically about the hearing on telephone on the previous day

3. The representative of the respondents states that the appellant has submitted his RTI application through online RTI portal of Punjab Government. He further states that the matter has already been resolved by the respondent Public Information Officer, Deputy Commissioner (ISHA), o/o Deputy Commissioner, SAS Nagar.

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Appeal Case No. 1020 of 2022

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In addition, he further submits that the file was dealt manually by the competent authority and the status of the same is available on the grievance portal which is showing the matter as 'RESOLVED'. He has also shown the online Grievance portal.

4. Keeping in view the above, the Commission is of the view that no further action is required to be taken in this case. Hence, the case is disposed of and closed. As the appellant is absent, the liberty is granted to the appellant to approach the Commission within two weeks, if he has any submission to make in this case.

Dated: 12.5.2022

sd
(Suresh Arora)
Chief Information Commissioner,
Punjab.

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--Appellant

Vs

Public Information Officer,
o/o Director, Governance Reforms, Punjab,
Chandigarh.

First Appellate Authority,
o/o Director, Governance Reforms, Punjab,
Chandigarh.

Respondents

Appeal Case No. 1022 of 2022

Present: None on behalf of the appellant.
Sh. Anvar, SSM (9888819150) on behalf of the respondents.

Order

The RTI application is dated 6-9-2021 vide which the appellant has sought information as enumerated in his RTI application which is reproduced below. First appeal was filed with the First Appellate Authority (hereinafter called FAA) on 9.10.2021 and second appeal was filed in the Commission on 28-2-2022 under Section 19 of the Right to Information Act, 2005 (hereinafter called RTI Act). Notice of hearing was issued to the parties for today.

" Provide the name, designation and contact details of Nodel Officer to whom the grievance lodged on Punjab Government Portal Grievance ID(2021003571)dated 21 July 21. Grievance has been assigned 2. Details of Action taken on above mentioned grievance 3. Provide the date, month and year by which the above mentioned grievance shall be resolved."

2. The appellant is absent today without intimation to the Commission. However, he was also informed telephonically about the hearing on telephone on the previous day

3. The representative of the respondents states that the appellant has submitted his RTI application through online RTI portal of Punjab Government. He further states that the matter has already been resolved by the respondent Public Information Officer, Deputy Commissioner (ISHA), o/o Deputy Commissioner, SAS Nagar.

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Appeal Case No. 1022 of 2022

-2-

In addition, he further submits that the file was dealt manually by the competent authority and the status of the same is available on the grievance portal which is showing the matter as 'RESOLVED'. He has also shown the online Grievance portal.

4. Keeping in view the above, the Commission is of the view that no further action is required to be taken in this case. Hence, the case is disposed of and closed. As the appellant is absent, the liberty is granted to the appellant to approach the Commission within two weeks, if he has any submission to make in this case.

Dated: 12.5.2022

sd
(Suresh Arora)
Chief Information Commissioner,
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--Appellant

Vs

Public Information Officer,
o/o Director, Governance Reforms, Punjab,
Chandigarh.
First Appellate Authority,
o/o Director, Governance Reforms, Punjab,
Chandigarh.

Respondents

Appeal Case No. 1017 of 2022

Present: None on behalf of the appellant.

Sh. Anvar, SSM (9888819150) on behalf of the respondents.

Order

The RTI application is dated 8-9-2021 vide which the appellant has sought information as enumerated in his RTI application which is reproduce below. First appeal was filed with the First Appellate Authority (hereinafter called FAA) on 9.10.2021 and second appeal was filed in the Commission on 28-2-2022 under Section 19 of the Right to Information Act, 2005 (hereinafter called RTI Act). Notice of hearing was issued to the parties for today.

" RTI on grievance redressal portal 1) what are the time lines during which a grievance portal of Punjab Govt. is to be resolved by the concerned deptt.?"

2. The appellant is absent today without intimation to the Commission. However he was contacted on the telephone the previous day and was asked to attend the hearing but he did not attend the hearing which was fixed for today.

3. The representative of the respondents states that the appellant has submitted his RTI application through RTI online portal of Punjab Government. He further submits that the reply has already been sent to the appellant vide letter no. 2005 dated 25.4.2022 vide which he has informed that as per the PGRS Policy, time line mentioned is 15 days at each level for redressal of the grievance(s). He has also sent a copy of the same to the Commission, which is taken on record. The information so received is **being sent** to the appellant along with this order.

4 Keeping in view the specific reply of the respondent, the Commission accepts the same and is of the view that no further action is required to be taken in this case. Hence, the case is disposed of and closed. However, the liberty is granted to the appellant to approach the Commission within two weeks, if he has any submission to make in this case.

Dated:12.5.2022

sd
(Suresh Arora)
Chief Information Commissioner,
Punjab.